Questions to consider – Crisis Management

1. What did you do first?
2. What roles did you allocate?
3. What information did you need?
4. What course of action did you take?
5. Who did you communicate with? (How and when? How did you deal with cell phones?)
6. How did you resolve the situation?
7. Did you discuss, debrief, offer support, record, report and review the incident?

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